



3R (Repair/Exchange/Replacement) SERVICE ORDER FORM

To better process your 3R service request, please fill-in all the applicable fields and return to support@e-motionsupply.com. You can also call us at +1 833-9668466 Fax:951-905-5538

| | |
|------------------------------------|---|
| Rush Service? YES (add 150 USD) NO | Service Required: Repair Modification Exchange |
| Company: | Phone: |
| Contact: | Email: |

Shipping /Billing Information

| Shipping Address | Billing Address (if different than shipping) |
|-----------------------|--|
| Line 1: | Line 1: |
| Line 2: | Line 2: |
| Line 3: | Line 3: |
| City: | City: |
| State/Province/Other: | State/Province/Other: |
| Zip/Postal Code: | Zip/Postal Code: |
| Country: | Country: |
| Notes: | Notes: |
| | Tax Exempt? YES NO |
| | If Yes, attach "Tax Exempt Certificate" |
| | Invoice Email: |

Hardware Information

Please be as detailed as possible in describing your issue. The more information provided the better we can resolve your issue. Also, please note that all returns may have a 225 USD diagnostic fee applied per panel if they are out of warranty or no issues are found.(Two rows per serial number are required; add more rows as required.)

| | |
|-----------------------------------|------------------------------|
| Model: | Serial #: |
| Detailed description of issue(s): | Detailed steps to reproduce: |

| FOR E-MOTION USE ONLY | |
|---|---|
| Technical Support Representative: Test/Inspection Date: Results/Remark: | Technical Support Case #: Check in Date: Cost for Evaluation/Repair/Trade-in/replacement: |